

I-SPACE PRIVACY POLICY

This privacy policy applies to the i-Space app (hereby referred to as “Application”) for mobile devices that was created by UTMSPACE (hereby referred to as “Service Provider”) as a Free service. This service is intended for use “AS IS”.

Information Collection and Use

The Application collects information when you download and use it. This information may include information such as

- Your device’s Internet Protocol address (e.g. IP address)
- The pages of the Application that you visit, the time and date of your visit, the time spent on those pages
- The time spent on the Application
- The operating system you use on your mobile device

The Application collects location information through IP lookup on your device. This helps determine your approximate geographical location and is used for the following purposes:

- Personalized Content Delivery

Location detected via IP address allows the Application to provide tailored content relevant to your region, such as event recommendations or localized offers.

- IP-Based Location Features

Enables functionalities such as displaying maps, suggesting nearby locations, and guiding routes without directly accessing your device’s GPS or precise location.

- Analytics and Application Improvement

Aggregated and anonymized location data is used to analyze user behavior patterns, identify demographic trends, and enhance the Application’s performance and features.

- Efficient Data Routing

Helps direct your data to servers closest to your location, improving application speed and user experience.

- Security and Fraud Detection

Assists in identifying suspicious or unauthorized access attempts originating from unfamiliar or unexpected locations, helping to maintain your account's security.

The Application ensures that all collected IP-based location data is anonymized to protect individual privacy. This means that while the data helps in identifying approximate locations, it does not directly identify or track individual users. The anonymization process guarantees that user-specific information remains confidential and secure.

The Service Provider may use the information you provided to contact you from time to time to provide you with important information and required notices

For a better experience, while using the Application, the Service Provider may require you to provide us with certain personally identifiable information, including but not limited to name, email, phone no.. The information that the Service Provider request will be retained by them and used as described in this privacy policy.

Data Sharing with Third Party

Aggregated and anonymized location data may occasionally be shared with trusted third-party service providers. These providers assist in enhancing the Application's functionality and optimizing its features. Rest assured, no personally identifiable information or precise location details are shared with these parties.

Please note that the Application utilizes third-party services that have their own Privacy Policy about handling data. Below are the links to the Privacy Policy of the third-party service providers used by the Application:

- Google Play Services

The Service Provider may disclose User Provided and Automatically Collected Information:

- as required by law, such as to comply with a subpoena, or similar legal process;
- when they believe in good faith that disclosure is necessary to protect their rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;
- with their trusted services providers who work on their behalf, do not have an independent use of the information we disclose to them, and have agreed to adhere to the rules set forth in this privacy statement.

Opt-Out Rights

You can stop all collection of information by the Application easily by uninstalling it. You may use the standard uninstall processes as may be available as part of your mobile device or via the mobile application marketplace or network.

Data Retention Policy

The Service Provider will retain User Provided data for as long as you use the Application and for a reasonable time thereafter. If you'd like them to delete User Provided Data that you have provided via the Application, please contact them at i-space@utmSPACE.edu.my and they will respond in a reasonable time.

Children

The Service Provider does not use the Application to knowingly solicit data from or market to children under the age of 13.

The Application does not address anyone under the age of 13. The Service Provider does not knowingly collect personally identifiable information from children under 13 years of age. In the case the Service Provider discover that a child under 13 has provided personal information, the Service Provider will immediately delete this from their servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact the Service Provider (i-space@utmSPACE.edu.my) so that they will be able to take the necessary actions.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.

This privacy policy is effective as of 2024-12-01

User Consent

The Application only collects IP-based location data for the purposes outlined in this policy. Please note that no precise GPS data or exact location is accessed or stored, ensuring that your sensitive location information remains private. By using the Application, you are consenting to the processing of your information as set forth in this Privacy Policy now and as amended by us.

Contact Us

If you have any questions regarding privacy while using the Application, or have questions about the practices, please contact the Service Provider via email at i-space@utmspace.edu.my.

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